## LSR GATEWAY

LSR Gateway is an intuitive, web-enabled tool that assists DSL service providers (DLECs) in effectively managing their communications with other carriers as part of the process of provisioning local loops for DSL.

PRODUCT OVERVIEW

## **STRATEGIC ADVANTAGES**

#### **Enhanced Revenues**

Resulting from faster turnaround time of order documents.

#### **Process Automation**

Enables staff to manage the process rather than fill out and keep track of paperwork.

#### TRADING PARTNER COVERAGE

All features of **LSR Gateway** are compliant with CLOG 5.0 regulations. As well, **LSR Gateway** supports both manual and EFT methods of managing communications with carriers.

## **FEATURES**

LSR Gateway features include the ability to:

- Create, review, modify, and print Local Service Requests (LSRs) and resulting Local Service Confirmations (LSCs);
- Manage multiple versions of LSRs and LSCs associated with orders for local service;
- View the status of electronic file transfers (EFTs) of LSRs and LSCs between carriers.

#### **Creating New LSRs**

- Online data entry flow reflects the physical LSR form described in CLOG 5.0
- Navigation buttons provide fast access to major data entry categories:
  - Administration
  - Bill
  - Contact
  - Location and Address
  - Inside Wiring
  - Service Details

- Asterisks (\*) identify mandatory data entry items
- LSRs can be saved as draft(s)
- Can also be printed in CLOG 5.0 format



Creating a New LSR

#### **Entering LSCs**

- Multiple search options for finding the corresponding LSR
  - Your Order Number
  - Purchase Order Number
  - All versions (or most current LSR version)
  - II FC
  - Your Circuit, or ILEC Circuit
  - Due Date
  - Status
- LSC reflects the format described in CLOG 5.0
- Navigation buttons provide fast access to major data categories:
  - Administration
  - Rejection
  - Confirmation Details
- Prints per CLOG 5.0 format guidelines

Continued on Reverse ...



# LSR GATEWAY

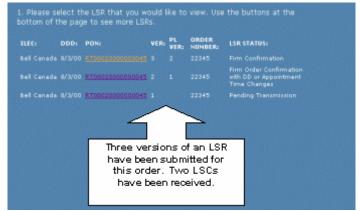
PRODUCT OVERVIEW (CONTINUED)



Entering LSC information

#### Managing LSRs and LSCs

- Various combinations of LSRS/LSCs can be queried and listed on-screen, including:
  - All versions of LSRs and LSCs
  - All versions, for a specific Order Number
  - LSRs with a specific status, like Rejected Order
  - LSRs associated with a particular ILEC
  - LSRs for a specific Desired Due Date
- LSRs and LSCs can be modified, resulting in generation of version numbers
- LSR transmittal can be manually verified
- LSRs and LSCs can be re-printed



View of all LSRs and LSCs for a specific order

## **Viewing EFT Status**

- EFT activity during a specific date range can be queried and listed on screen
- Details of a specific EFT transmittal are also viewable

## **Security**

- Supports two levels of user access
  - Inquiry
  - Update

#### **Manual Process**

- Input LSR details
- Submit the LSR
- Print and Fax the LSR
- Input confirmation of Fax transmittal
- Receive LSC and input LSC details
- Verify LSR change in status
- Manage changes

### **EFT Process**

- Input LSR details
- Submit the LSR (via EFT)
- Receive LSR transmittal confirmation (via EFT)
- Receive LSC (via EFT) Application loads LSC details, updates LSR status
- Manage changes

## SYSTEM REQUIREMENTS

#### Server

Windows NT<sup>TM</sup> version 4.0, Service Pack 6

#### Client

Web Browser - Windows Explorer or Netscape

